

# WELCOME TO

# **XTREAM**

POWERED BY **Mediacom**®

Now that you're up and running with the latest in-home technology, we want to make sure you get the most out of everything you have. Inside this guide you'll find simple tips and easy-to-follow instructions for some of our more advanced features. You'll be amazed at how much power you really have.

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# MEDIACOM ID

To access many features of your Xstream powered by Mediacom subscription such as TV Everywhere<sup>SM</sup> and the Xstream TV app, you will need to first set up a Mediacom ID. This Mediacom ID differs from any email address you may have provided us at the time you set up or ordered your service. In most cases, the primary Mediacom ID is set up at the time our technician visits your home to install your services and it can be found on the work order that was left with you. If you have misplaced this information or are unsure if a Mediacom ID was set up, contact us at 1-855-633-4226.

## HOW DO I SET UP MY MEDIACOM ID?

If a Mediacom ID was not set up for you, you can set up your primary Mediacom ID by doing the following:

1. Visit our registration page at [ihelp.mediacombb.net/ihelpc](http://ihelp.mediacombb.net/ihelpc)
2. Click on **Not Registered? Sign Up Now!**
3. Enter your 16-digit Billing Account Number, then press **Continue**
4. Select whether you would like to use your personal email address as your Mediacom ID or if you would like to create a Mediacom email address
5. Follow the on-screen instructions to complete your Mediacom ID setup

**NOTE:** If using your personal email address to set up your Mediacom ID, you will have 30 days to verify the account by clicking a verification link that will be sent to your inbox. If this is not done within 30 days, the login will be deleted. If you do not receive the verification email, be sure to check your spam or trash folder.

## ADDITIONAL MEDIACOM IDs

Internet subscribers are able to create up to 11 Mediacom IDs per internet subscription for use by members in their households. These additional Mediacom IDs can be managed by the primary account holder by logging into the Account Management page. To create an additional Mediacom ID:

1. Log in to the Account Management page at [ihelp.mediacombb.net/ihelpc](http://ihelp.mediacombb.net/ihelpc)
2. Click on **Add Additional User**
3. Fill out all required fields for the additional Mediacom ID you wish to create, then click **Submit**

# XTREAM ON DEMAND

Watch thousands of movies and shows On Demand. Start and stop shows on your schedule. Look for new titles added daily, including your favorite shows from NBC, FOX, AMC, Disney and more!

## ACCESSING ON DEMAND

You can access **On Demand** programming by pressing the On Demand button on your remote or going to **channel 1**.

## ORDERING ON DEMAND PROGRAMS

The On Demand menu displays categories of programming. Use your remote to select a category and access its listings. Follow the on-screen prompts to complete your order.

## WATCHING ON DEMAND PROGRAMS

Use your remote to pause, fast forward, rewind and stop most programs. If you have stopped a program and want to come back to it later, select **Recently Viewed** from the On Demand menu and highlight the selected title you'd like to resume.

## PREMIUM ON DEMAND

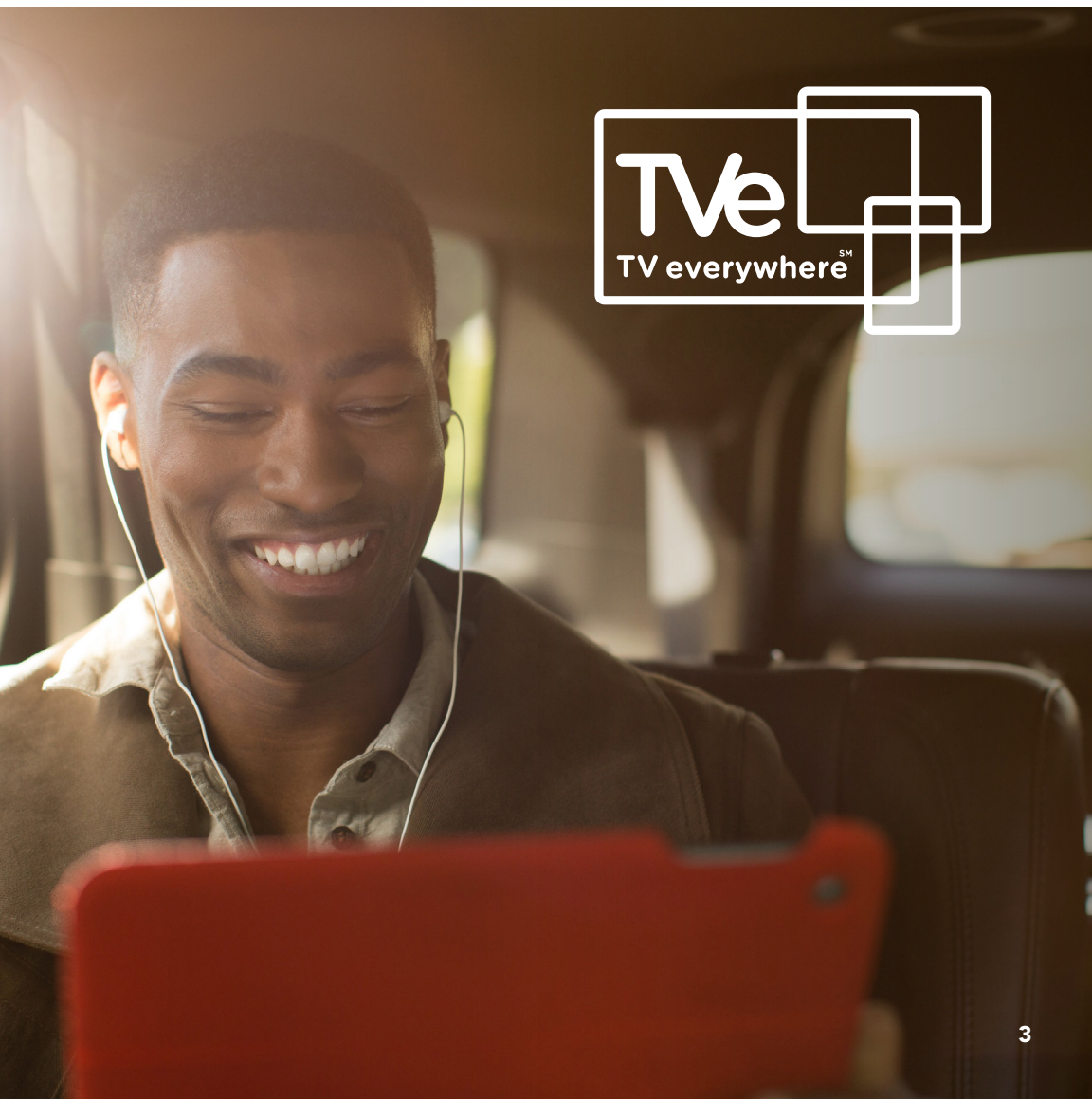
When you have a subscription to a premium service, such as HBO® or Showtime®, you will receive access to its library of titles, including movies currently playing, new original programming, older episodes and special features.



A digital converter or a TiVo box is required. Not all video service features may be available based on your equipment choice. Digital Gateway is needed for VOD access. Digital Gateway may not be compatible on all subscriber-owned devices. Services not available in all areas. Programming, pricing and scheduling are subject to change and vary by area.

# TV EVERYWHERE<sup>SM</sup>

You now have access to full episodes of available shows, movies and live streaming programs as part of your TV service. TV Everywhere provides on-the-go access via any supported desktop, laptop or mobile device receiving a wireless signal. To access the programs available through TV Everywhere, just go to [watch.mediacomtoday.com](http://watch.mediacomtoday.com), and choose from the wide selection of channels and programs. Your Mediacom ID and subscription to corresponding networks is required to access TV Everywhere apps.



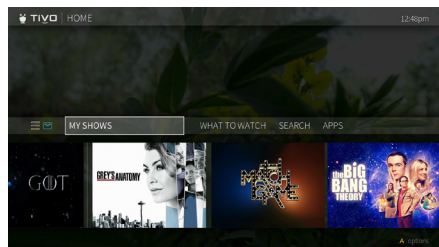


# TIVO®



The TiVo experience instantly gives you total control of the TV programming you love, and much more! The TiVo digital video recorder (DVR) connects to your Internet service giving you access to an entire universe of on-demand movies, TV shows, and web videos (and you can stream shows from your TiVo DVR to every room in your home!).

Also, with six tuners and 150 hours of HD recording capacity (enough for 300 episodes of "Modern Family"), you can say good bye to recording conflicts!



Press the **TiVo** button on your TiVo remote control to get to the Home screen, the starting point for all of TiVo's amazing features. For help using your TiVo box, go to the Answer Center on [support.mediacomcast.com](http://support.mediacomcast.com), type in **TiVo**, and select "Welcome to the New TiVo Experience".

# THE TiVo VOICE REMOTE CONTROL

The **TiVo** button takes you to the Home screen.

**TV Pwr** turns your TV on or off.

**Microphone**

Use **Input** to select the input for your TV.

**Back** goes back to the previous screen.

Use the **Arrow** buttons to navigate the TiVo menus. In live TV, press UP for the one-line guide, DOWN to see personalized predictions, LEFT for your favorite channels, and RIGHT to see what's on other tuners.

**Volume** and **Mute** control the volume on your TV or AV receiver.

Press and hold the **Voice** button to issue voice commands.

**Replay** repeats the last eight seconds of the show. Press and hold to jump to the beginning of a show. When browsing, press to jump to the first item in a strip.

Use the **Thumbs Up** and **Thumbs Down** buttons to confirm certain commands, as indicated on - screen.

The **A B C D** buttons set options and sort and filter views, and to turn accessibility features on or off. Press and hold **A** for the screen reader, **B** for closed captioning, or **C** for video description.

**Clear** dismisses items appearing over live TV and deletes titles from My Shows and the To Do List.

**Activity Light**

**Live TV** takes you to live TV and lets you cycle through tuners.

**Info** shows the info card while watching a show; press this button again to make it disappear.

Press **OK** to choose menu items.

Use **Exit** to close certain apps.

Use **Channel Up/Down** to change the channel or move quickly through lists and the guide.

**Guide** takes you to the on-screen program guide.

Press **Record** to record the show you're watching, or to set up a recording for a show selected in the guide.

While watching shows, use these buttons to control playback. Press up to three times for three speeds. In the TiVo menus, use **Rewind** and **Fast-Forward** to move quickly through strips. Press **Play** and then **OK** to start/stop QuickMode.


**Advance** moves forward in 30-second increments; press and hold to jump to the end of the show. Or, press to jump to the next tick mark when fast-forwarding or rewinding. Use to enter a dash when tuning to OTA sub-channels.

Press **On Demand** to go directly to the video on demand library.

Press the **Netflix** button to launch the Netflix app.

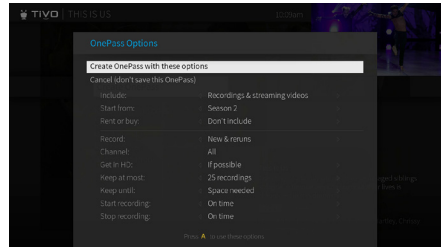
**Enter/Last** returns to the last channel viewed.



To program your TiVo remote, press the TiVo button to go to the Home screen and select the Menu icon . Then choose 'Settings' > 'Remote, CableCARD, & Devices' > 'Remote Control Setup.' Follow the easy on-screen instructions. NOTE: If this is not your remote be sure to visit [support.mediacomcable.com](http://support.mediacomcable.com) for additional remote control information.

## ONEPASS™

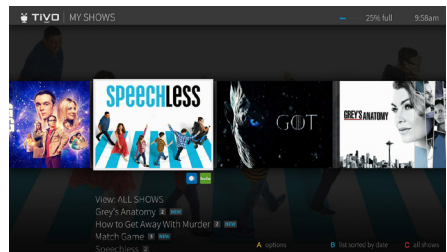
OnePass gathers every episode of a series available anywhere and adds them all to your My Shows list. Now you can watch a series from beginning to end, or start on any episode or season you want. If it's not available on TV or Xstream On Demand, OnePass fills in the gaps with episodes from providers like Netflix, Hulu, HBO GO, and more.



To create a OnePass, find a show you want to watch, then choose **Create a OnePass**.

## MY SHOWS

All of your recordings and streaming videos appear in the My Shows list. To get to the My Shows list from any menu screen or from live TV, just press the **TiVo** button twice. (Just press it once if you're already on the Home screen.)

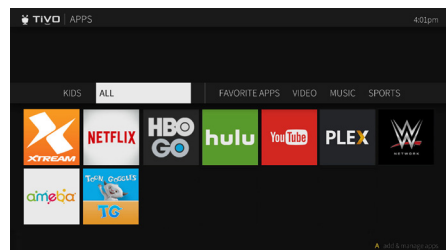


At the top of the My Shows list, you'll see the Continue Watching strip: the fastest route to the shows you've been watching most recently. Below that, filters like 'Movies,' 'TV,' and 'Kids' let you narrow your My Shows choices instantly. Beneath the filters, you'll find all of your OnePass selections, single recordings, WishList searches, and bookmarked shows and movies.

Don't have time to watch it now? Rather than search for it again later, **Bookmark** it to add a link to the video directly to My Shows.

## VIDEO APPS

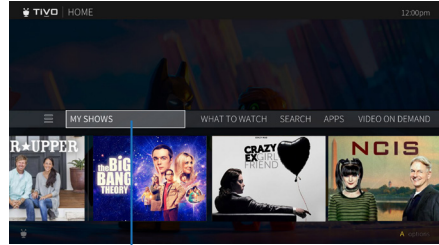
Your TV just got smarter with TiVo® Apps. You now have access to popular streaming and music apps directly from the TiVo menu. And, when you search for movies and individual episodes, your results include videos available from the web apps you subscribe to.





## THE SMARTBAR

The SmartBar predicts, located at the bottom of the Home screen, shows to watch based on what your household usually watches at a particular time or day. For example, if you normally watch the previous night's late-night talk show the next morning, you'll see it in the SmartBar when you wake up. If the kids tend to watch shows while dinner's cooking, those shows will be waiting in the SmartBar at that time each day.



SmartBar

## QUICKVIEW

Want to take a quick look at what else is on? While you're watching live TV or a recorded show, QuickView lets you see what else is playing now or coming up later, without missing the action on the show you're watching.

It's easy: press **UP** to see a condensed guide; **DOWN** to display the SmartBar; **LEFT** to bring up your favorite channels; and **RIGHT** to take a look at what's playing on other tuners.

## QUICKMODE™


It's not fast-forward; it's QuickMode! QuickMode lets you watch a show 30% faster, while also letting you hear what everyone is saying! No chipmunks allowed.

QuickMode is available while you're watching a recorded show, or if you're "behind" live TV (for instance, if you have rewind a show that's airing live). Just press **PLAY** to bring up the status bar, then **SELECT** to start QuickMode. Press **PLAY** and **SELECT** again to watch at normal speed.



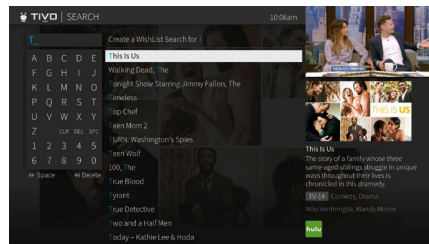
# EVEN MORE COOL STUFF YOU CAN DO...

## ASK FOR WHAT YOU WANT

The TiVo voice remote is the only remote that lets you speak in natural language and gives you the ability to narrow your search results as you go. To issue a voice command, press and hold the  button and speak naturally into the remote. You can say things like “Find ‘NCIS;” “Play the latest episode of Modern Family,” “Launch Netflix,” or “Find some action movies.” You can even add on to your initial command to get more specific. For example, after the command, “Show me some action movies,” you could add “From the 80s...just the ones with Bruce Willis.”

## SEEK AND YOU SHALL FIND

Only the TiVo experience offers fully integrated search. No other device instantly scans across all TV programming, Xtream On Demand, and all available streaming apps (like Netflix) to find exactly what you want. Search by show title, episode title, show description, or person name (actor, director, etc.). The TiVo service searches upcoming TV shows and movies and Xtream On Demand offerings all at the same time. You can even search for a particular channel by its network name or call sign (e.g., ABC or ESPN).



## BROWSE & DISCOVER

So many channels, so little time! TiVo’s “What to Watch” lets you browse shows available to stream, watch live, bookmark, or record. Top-level categories include ‘On TV Today,’ ‘Sports,’ ‘Movies,’ and more. Each category also includes more specific sub-categories to help you find exactly what you’re looking for. For example, from the **Movies** strip, select **View All** to see subcategories like **New Releases**, **Action**, and **Comedy**.

## YOUR WISH IS GRANTED

Finding the things you love is a snap with a WishList® search. Have a subject, title, actor or director you’re curious about? Just set up a WishList search and your TiVo box will search all your programming 24/7/365 days a year and record it for you.

## BE IN CONTROL WITH THE XTREAM TV APP

The free Xstream TV app powered by TiVo gives you the ultimate TV experience right from your mobile devices! Watch live TV or recordings instantly on your tablet, computer, or cell phone throughout your home. Discover new shows you'll love, and instantly set up recordings from virtually anywhere. The Xstream TV app provides you with what you want instantly! Go to Google Play® or the iTunes® App Store and type in **XstreamTV**. Select **XstreamTV** and download the app to your mobile device. You can also access Xstream TV by visiting [xstreamtv.mediacomcable.com](http://xstreamtv.mediacomcable.com).



AVAILABLE ON



### KEY FEATURES:

- Watch live TV with your WiFi connected mobile device.
- Set recordings for TV shows, movies and even entire series.
- Browse and manage your recordings in My Shows.
- Use your mobile phone's keypad, not your remote, to search & browse faster.
- Find out more about the cast and crew.
- At home, transform your device into a second TV screen or a remote control.

### WHAT YOU NEED:

- A subscription to Mediacom's TV and TiVo DVR service.
- A mobile device with a WiFi internet connection.
- A Mediacom User ID. Your Mediacom ID is the email address and password associated with your account. If you don't know your Mediacom ID, visit [ihelp.mediacombb.net](http://ihelp.mediacombb.net) for help.

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Internet service is required to use the Xstream TV app. Access to TV programming is based upon your TV service subscription level. You must have a current Mediacom ID, as well as a subscription to the corresponding cable TV network(s) you wish to access. Requires compatible TiVo hardware and an iOS or Android device running current software. To stream live TV or recorded shows, your mobile device must be connected to the same home network as your DVR. Some shows cannot be downloaded due to the copy protection assigned to them by the program provider. Not all devices and TiVo boxes have the necessary software required to view programming content. Copyright ©2018 TiVo Inc. All rights reserved. TiVo and the TiVo logo are registered trademarks of TiVo Inc. and its subsidiaries worldwide.

# ENDLESS ENTERTAINMENT

Your ultimate music destination for ad-free music, music videos and exclusive artist interviews.

## MUSIC CHOICE ON YOUR TV

Just say "LAUNCH MUSIC CHOICE" into your voice remote or turn to channel 496 to access the Music Choice TV App with over 84 ad-free music channels, 26 video channels, over 30,000 music videos and exclusive content directly on your TV, all in one seamless experience.

## MUSIC CHOICE ONLINE

Using your Mediacom ID, access the same great features at [MusicChoice.com](https://www.MusicChoice.com)

## MUSIC CHOICE ON THE GO

1. From your mobile devices go to the *iTunes® App Store* or *Google Play®*
2. Type in Music Choice
3. Select Mediacom from the list of providers
4. Enter your Mediacom ID and password

## SPEEDS TO MEET YOUR NEEDS

With internet speeds ranging from 60 Mbps to up to an incredible 1 Gig, our high-speed internet service was built for multistreaming. Everyone in your home can now stream HD videos, play online games, download music and more all at the same time without affecting your internet speed performance. Plus, in-home WiFi is included with your modem rental, so you can go online on any device throughout your home wirelessly.

### CONNECT ADDITIONAL DEVICES TO YOUR WIRELESS NETWORK

You can add additional mobile devices to your home network once your wireless network is enabled. All you need are the SSID and security key. Select **WiFi** or **Wireless & Networks** from **Settings** on your mobile device. Make sure the WiFi setting is set to ON. Once your WiFi is enabled you should see your Network SSID. Select your network and then type in your password.

### REACH EVERY CORNER OF YOUR HOME

With Xtream WiFi 360, you can strengthen your WiFi signal to cover every inch of your home. This professionally installed product will maximize your home's WiFi coverage. For more information or to see if your home qualifies, contact us at 1-855-MEDIACOM.



### STAY CONNECTED ON THE GO

Xtream Hotspots are located in cities across the country, so you can connect to free WiFi when you're out on the town and enjoy unlimited access on us. To see if Xtream Hotspots are available in your area, go to [mediacomcable.com/xtream-hotspots](http://mediacomcable.com/xtream-hotspots).



## FEATURES

### ANONYMOUS CALL REJECTION (\*77)

Blocks calls from private or restricted phone numbers. To activate, press \*77. Two beeps tell you Anonymous Call Rejection is turned on. To deactivate, press \*87. You will hear two short tones indicating deactivation.

### CALL FORWARDING (\*72)

Forwards calls from your home phone to another phone number. To activate, press \*72. Then, dial the number to which you want to forward your calls. To deactivate, press \*73. You will hear two short tones indicating deactivation.

### CALLER ID ON TV SCREEN

Displays the name and phone number of incoming calls on your TV screen.

### CALLER ID – NAME AND NUMBER

Displays the name and number of incoming calls on your phone.

### CALLER ID FOR CALL WAITING

Displays the name and number of the caller who is waiting while you are currently on the phone.

### CALLER ID PER CALL BLOCKING (\*67)

Blocks your caller ID information from being displayed on the caller ID of the person you are calling. To activate, press \*67 then dial the phone number.



## CALL WAITING/CANCEL CALL WAITING (\*70)

Notifies you with a special tone when a second caller is trying to reach you. To disable call waiting on a call-by-call basis, press \*70 before dialing your party.

## CUSTOMER-ORIGINATED TRACE (\*57)

Immediately after receiving a harassing or threatening phone call press \*57, follow instructions and contact the police.

## DO NOT DISTURB (\*78)

Temporarily blocks your line to prevent incoming calls. To activate, press \*78. To deactivate, press \*79.

## THREE-WAY CALLING

Allows talking to two parties during the same call.

### HOW TO USE:

1. Place the person you are talking with on hold by pressing the receiver button (or the "flash" or "link button") for one second.
2. A dial tone will follow. Call a second person.
3. When you get an answer, briefly press the receiver button again.
4. All three of you now will be connected.

## SELECTIVE CALL ACCEPTANCE (\*64)

Screens incoming calls against a list of numbers you specify. When your service is turned on, you'll only receive calls from those on your acceptance list. Callers who are not on your list will hear an announcement that you are not accepting calls at that time. To activate, pick up the handset, listen for the dial tone, press \*64 and follow the prompts.

## SELECTIVE CALL FORWARDING (\*63)

Forwards calls from a select group of phone numbers to another phone number. If your service is turned on, and the caller is on your forward list, the call will be rerouted to your "forward-to" number. If the caller is not on your forward list, the call will ring at your home as usual. To activate, pick up the handset, listen for the dial tone, press \*63 and follow the prompts.

## SELECTIVE CALL REJECTION (\*60)

Callers who are on your rejection list hear an announcement that your number is not accepting calls at that time. All other calls will ring through as usual. Blocked numbers will not ring in to your phone. To activate, pick up the handset, listen for the dial tone, press \*60 and follow the prompts.

## SPEED DIALING

Programs up to eight frequently called phone numbers as single-digit numbers.

## VOICEMAIL

Voice mail service allows you to avoid missed calls if you are on a call or away from your phone.

### **VOICEMAIL SETUP:**

1. Voicemail setup **MUST** be done from your home phone.
2. From your home phone, dial your own number, including the area code, and press (\*) when you hear the standard system greeting.
3. Follow the audio prompts to set up a Passcode.
4. Your voicemail passcode can be any combination of numbers, cannot contain a pound (#) or a star (\*) and must be between four and 10 digits in length. Your voicemail passcode cannot be the last four digits of your phone number.
5. After setting up your passcode, you will be audio prompted to set up your greeting.

# MANAGE PHONE FEATURES

To manage phone features, voicemail and more visit <https://commportal.mediacomcable.com/voice> and log in.

## EMERGENCY 911

You can report police, medical, fire and other emergencies by dialing 911 to reach a live emergency operator. In areas where the local public safety network supports E911 service, your address will be displayed for the emergency operator to direct personnel to your location. You do not need to register your address for 911.





# WorldTalk

WorldTalk 30	WorldTalk 200	WorldTalk 250
30 minutes of talk time	200 minutes of talk time	250 minutes of talk time
67 countries	67 countries	87 countries
Call mobile phones	Call mobile phones	Call mobile phones
Call landline phones	Call landline phones	Call landline phones
Included in select phone packages	Available to Xtream phone subscribers at additional cost	Available to Xtream phone subscribers at additional cost

Stay close to friends and family around the world with WorldTalk.

- |                          |               |                              |                |
|--------------------------|---------------|------------------------------|----------------|
| ANDORRA*                 | FRENCH GUIANA | LUXEMBOURG                   | SAN MARINO     |
| ALBANIA**                | GEORGIA**     | MACAU**                      | SINGAPORE      |
| ARGENTINA**              | GERMANY       | MALAYSIA                     | SLOVAKIA**     |
| AUSTRALIA                | GIBRALTAR     | MALTA                        | SLOVENIA**     |
| AUSTRIA                  | GREECE        | MAURITIUS*                   |                |
| BAHRAIN                  | GUADELOUPE    | MARTINIQUE (FRENCH ANTILLES) | SOUTH AFRICA   |
| BANGLADESH               | HONDURAS**    | MEXICO                       | SOUTH KOREA    |
| BELGIUM                  | HONG KONG     | MONACO**                     | SPAIN          |
| BOSNIA AND HERZEGOVINA** | HUNGARY       | MONGOLIA**                   | SRI LANKA**    |
| BRAZIL                   | JORDAN*       | MOROCCO**                    | SWEDEN         |
| BRUNEI                   | ICELAND       | NAMIBIA                      |                |
| BULGARIA                 | INDIA         | NETHERLANDS                  | SWITZERLAND**  |
| CAMBODIA                 | INDONESIA     | NEW ZEALAND                  | TAIWAN         |
| CHILE                    | IRAQ**        | NORWAY                       | THAILAND       |
| CHINA                    | IRELAND       | PAKISTAN                     | TURKEY**       |
| COLOMBIA                 | ISRAEL        | PANAMA                       | UGANDA**       |
| COSTA RICA               | ITALY         | PARAGUAY**                   |                |
| CROATIA**                | JAPAN         | PERU                         | UNITED KINGDOM |
| CYPRUS                   | KAZAKHSTAN**  | PHILIPPINES**                |                |
| CZECH REPUBLIC           | KENYA         | POLAND                       | URUGUAY**      |
| DENMARK                  | KUWAIT        | PORTUGAL                     | UZBEKISTAN**   |
| ESTONIA                  | LAOS          | REUNION ISLAND*              | VENEZUELA**    |
| FINLAND                  | LATVIA        | ROMANIA                      | Vietnam**      |
| FRANCE                   | LITHUANIA     | RUSSIA                       |                |

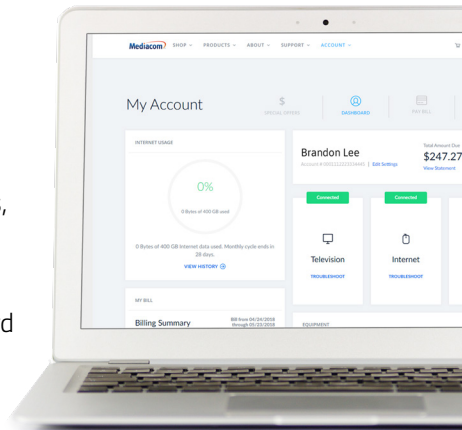
\*WorldTalk30 and 200 only

\*\*WorldTalk 250 only

# CUSTOMER SERVICE

## SUPPORT WEBSITE

When you visit Mediacom's Support Portal, you get the total customer care experience. Here you have access to all of your account and billing information, how-to videos, troubleshooting, community forums, and our Answer Center. To get started, go to [support.mediacomcable.com](https://support.mediacomcable.com) and then login with your Mediacom ID (email address and password associated with your Mediacom Account). It's that easy!



## TOTAL CARE TEXT MESSAGING

Total Care Text Messaging is the most convenient way to get your questions answered from Mediacom, especially now that Molli, your dedicated (and super smart) personal assistant, is just a click away. Whether it's a question about your WiFi password, usage allowance or bill amount, Molli is ready to deliver fast answers. To enroll in Total Care Text Messaging, text **MEDIACOM** to **66554** from your mobile device. Molli will ask you a few questions and sign you up. Once you're enrolled, make sure to add **66554** as a contact and text her any time you have a question.



**Molli**

WiFi Password

Your WiFi password:  
Grannyk@13.Your  
SSID: Annie.

## CUSTOMER SERVICE ON YOUR SCHEDULE

We know your time is valuable. That's why we offer a call-back option between 8 AM and 7:30 PM CT. Scheduling a call-back is simple: Just login to your account on [support.mediacomcable.com](https://support.mediacomcable.com) or the MediacomConnect MobileCare app and click on **Schedule a time for us to call you**. You can have an agent contact you as soon as they're available or you can select the specific time that's most convenient for you.

## SHOP ONLINE

As a current Mediacom customer you can add new products and services to your current plan, switch into a new package or purchase a Pay-Per-View Event by going to [shop.mediacomcable.com](https://shop.mediacomcable.com).

## "YOU COME FIRST" SATISFACTION POLICY

Our number one priority is you and delivering exceptional customer care to you is crucial. In the event you experience a problem with your bill or service, you can call Mediacom at 1-855-MEDIACOM or you may write to:

**Mediacom**  
**ATTN: Customer Service Department**  
**1 Mediacom Way**  
**Mediacom Park, NY 10918**

If you believe Mediacom has not properly resolved your issue, you may contact your local franchise authority, which is listed on your monthly bill. If you have specific complaints regarding closed captioning, please submit written complaints to the dedicated contact at the address listed on your bill for closed-captioning problems, or email [closedcaption@mediacomcc.com](mailto:closedcaption@mediacomcc.com).

## CONTROL AND CONVENIENCE IN THE PALM OF YOUR HAND

The MediacomConnect MobileCare app gives you easy access to your Mediacom account right from your mobile device. Simply go to Google Play® or the iTunes App Store® to download the app for free and then login with your Mediacom ID and password. Once you're logged in, you can pay your bill and view your account, manage service appointments, and even monitor your data usage.

### BILLING

Quickly make payments and view monthly billing statements

### APPOINTMENTS

Schedule, change and manage service appointments

### SUPPORT

Troubleshoot service issues and look for outages in your area

### CONNECT

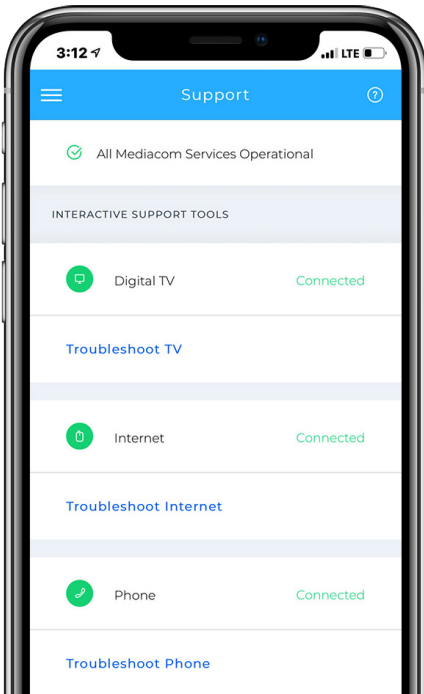
Request a call-back from a customer service agent

### ALERTS

Receive account notifications right on your phone

### MONITOR

Review your monthly internet data usage allowances



**AVAILABLE NOW**  
for your iPhone, iPad  
or Android device.



AVAILABLE ON



# TOTAL CARE



[support.mediacomcable.com](https://support.mediacomcable.com)



[@MediacomSupport](https://twitter.com/MediacomSupport)



[facebook.com/mediacomcable](https://facebook.com/mediacomcable)



[instagram.com/mediacomcable](https://instagram.com/mediacomcable)



[support.mediacomcable.com](https://support.mediacomcable.com) > Contact Us



MediacomConnect MobileCare app



[youtube.com/user/mediacomcable](https://youtube.com/user/mediacomcable)



1-855-633-4226

